

Jaatinen B.V. Privacy Policy

In this Privacy Policy, we inform you of our policies regarding the collection, use and disclosure of Personal Information we receive from users of our website.

When you use our website, our mobile application or our other digital services, we collect, use and process your personal data. The protection and confidentiality of these personal data is important to us, and we are determined to protect it.

Jaatinen B.V. is responsible for processing your personal information collected when you visit our website, sign up for our training on our website or when you make a separate service agreement with Jaatinen B.V.. By signing up for our training or using our other services, you agree that we will process your personal information in accordance with this Privacy Policy. You also agree that we can send you information by electronic means of communication. Before you use our services, it is important that you read and understand the Privacy Policy.

Providing personal data is optional. However, we need to process your personal information if you use our services so that we can fulfill our commitment to you.

Data Collection

In general, you can visit the Jaatinen B.V. website without providing personal information, but there are times when Jaatinen B.V. will request personal information; for example, when you make an information request on our services through our site or directly by e-mail, by phone or by another way. Personal information is any information that individually identifies you, such as your name, telephone number or e-mail address.

We will collect the data for the following purposes:

- For accounting operations, such as billing and payment processing
- Processing ordered services to the customer
- Contacting you, for example when we organize events or when you have questions
- Evaluating customer feedback to develop our services
- For sending newsletters and / or other physical or digital information.
- Filing the Lean Six Sigma certification project work of a person involved in Lean Six Sigma training.

We at Jaatinen B.V. are committed to the security of personally identifiable information and we take precautions to maintain that protection. Your personal data will never be sold to third party. We will only share your personal information if it is necessary for completing the assignment we agreed with you or if it is required by law.

We store the data we collect within EU. The information you have provided to us will be stored up to 5 years unless it is not necessary for us to protect and defend Jaatinen B.V..

Cookies and similar technologies

Cookies are a technology used to provide tailored information from a website. A cookie is an element of data that a website can send to a browser, which may then store it within the system. It is possible to set browsers to notify users when they receive a cookie, giving them the chance to decide whether to accept it.

We use cookies of Google Analytics to analyze user activity in order to improve our website. For example, using Cookies we can look at aggregate patterns like how often information about a specific training we offer, is read. We can use such analysis to gain insights about how to improve the functionality and experience of the website.

If you don't want your data to be collected by Google Analytics, you can install the Google Analytics opt-out browser add-on. To opt out of Analytics for the web, visit [the Google Analytics opt-out page](#) and install the add-on for your browser.

Data Security

When necessary, we will take appropriate action to prevent abuse, damage, unauthorized access, unwanted disclosure and alteration of unauthorized data.

As soon as we observe a serious data breach, we will notify the Dutch Data Protection Authority. If you suspect poor security or misconduct, contact Jaatinen B.V.'s representative for data protection. You will find the contact information at the end of this document.

Your rights

You have the right to request access, rectification, restriction and deletion of your personal data held by us, and to receive a copy of your personal data. At your request we will remove any personal data and referrals from you, unless there are legal obligations that would prevent the deletion of the information from our database. Inquiries regarding processing of personal data and access request can be mailed to Jaatinen B.V.. You will find the contact information at the end of this document.

Our Contact Information and applicable law

This privacy policy applies to the Jaatinen B.V. activities in the Netherlands and through our site www.jaatinen.nl.

All legal relationships to which this Privacy Policy applies shall be governed by the laws of the Netherlands. If you have any concerns related to our Data Protection, you have the right to appeal to the Data Protection Authority. The relevant data protection authority is the Netherlands Data Protection Authority.

If you have any questions regarding this policy you can contact us at the following address:

Jaatinen B.V.

Arnhemsebovenweg 92
3971 MN Driebergen-Rijsenburg

The Netherlands

Tel: +31 343 411 620

E-Mail : lean6sigma@jaatinen.nl

Last updated: 23 May, 2018